

Employability Opportunities – Support Services

Organisation	Summary	Eligibility Criteria	Contact Details
<p>Unlocking London Opportunities</p> <p><i>LBBB Job Shops</i></p>	<ul style="list-style-type: none"> The London Growth Boroughs’ aim to achieve Convergence with the London average and realise Olympic legacy promises through addressing persistent and entrenched unemployment at the scale required in this part of east London to contribute to the Europe 2020 Goal. The ‘Unlocking Opportunities’ project will link workless residents to jobs in the five local growth sectors. It will provide: outreach, engagement, coaching, signposting, employment brokerage and in work support. 	<p>Engage a total of 10,700 workless participants in Barking and Dagenham, Hackney, Newham, Redbridge, Tower Hamlets and Waltham Forest.</p> <p>Unemployed and economically inactive people of working age including:</p> <ul style="list-style-type: none"> People who have been unemployed for over 6 months who are aged 25+ Economically inactive people, excluding students 	<p>Barking Job Shop 020 8724 8870 barkingjobshop@lbbd.gov.uk</p> <p>Dagenham Job Shop 020 8724 8877 dagenhamjobshop@lbbd.gov.uk</p>
<p>Outreach East and Aim Higher</p> <p><i>DABD</i></p>	<ul style="list-style-type: none"> These projects provide support to improve the employability, health, life skills, financial and social inclusion of participants through the delivery of targeted outreach, initial diagnostic assessment, action planning, personalised 1-1 information, advice and guidance, health support, money management advice, social activities, soft skills, vocational, functional skills and IT training, work placements or volunteering, access to further education or training, access to job vacancies, self-employment and/or enterprise support, support for up to 26 weeks when in work or self-employment. 	<ul style="list-style-type: none"> Ethnic groups with low labour market participation rates Women facing barriers to employment Parents with long term work limiting health conditions People with mental health needs Homelessness and/or recovering from drug and/or alcohol addiction or misuse Lone parents Older people (50+) Disabled <p>To be eligible for the projects you must be:</p> <ul style="list-style-type: none"> Aged 25 or over Not on the Work Programme, Work Choice or the Work and Health Programme 	<p>Please contact Kelly Neilson at DABD on 020 215 9770 or kelly.neilson@dabd.org.uk</p>

	<ul style="list-style-type: none"> • These projects are led and delivered by Redbridge CVS in partnership with a range of voluntary sector partners working across 11 boroughs in London 	<ul style="list-style-type: none"> • Not working and • Eligible to live and work in the UK and • Unemployed for more than 12 months continuously or • Economically inactive which includes looking after family and home, long-term sickness 	
<p>Common Mental Health (Aim4Work)</p> <p><i>Shaw Trust</i></p>	<ul style="list-style-type: none"> • Shaw Trust are delivering a FREE specialist employability programme for people with common mental health conditions living in South, North and East London. • Aim4Work is jointly funded by the Big Lottery and the European Social Fund 	<ul style="list-style-type: none"> • Unemployed / Economically Inactive but would like to go back into employment • Living with a common mental health condition * • Over 25 years of age <p>*Examples of common mental health conditions include: Anxiety, depression, generalized anxiety disorder (GAD), obsessive compulsive disorder (OCD), panic disorder, post-traumatic stress disorder (PTSD) and social anxiety disorder</p>	<p>Cristina Pop – 07989 398626 Cristina.Pop@shaw-trust.org.uk</p>
<p>50+</p> <p><i>Reed in Partnership</i></p>	<ul style="list-style-type: none"> • The programme will look to address a range of age specific barriers to work faced by older people, including concerns about discrimination, lack of IT skills and awareness of the modern labour market. • Provision should aim to reduce flows from short term unemployment into long term unemployment and inactivity. • It should also look to address the more entrenched worklessness experienced by older people who have returned from the Work Programme and those who are economically inactive 	<ul style="list-style-type: none"> • Participants must be aged 50 or over • Unemployed or Economically Inactive <p>Must also fall into one or more of the following categories:</p> <ul style="list-style-type: none"> • Long term unemployed (26 weeks or longer) • Work Programme Completers • Have an additional barrier to employment: <ul style="list-style-type: none"> • Ex-offender • Caring responsibilities (including those returning to employment when caring responsibilities end) • Have a physical disability or health condition, including sensory impairments • Mental health or learning disability • Drug/Alcohol dependency • An ethnic minority (specifically black African/Caribbean) • Have low or no qualifications (level 2 or below) • Language barrier 	<p>David Oladele – 020 8885 9899 david.oladele@reed.co.uk</p>

<p>Youth Employability Scheme (YES) 18-24</p> <p><i>Reed in Partnership</i></p>	<ul style="list-style-type: none"> Offering help to 18 to 24-year olds living in London who are not currently in employment, education or training who are BAME OR have experienced issues with mental health, alcohol, or homelessness <p>YES offers:</p> <ul style="list-style-type: none"> 1-2-1 meetings with a friendly adviser Exclusive job and apprenticeship opportunities A personal training & support plan CV development Application support & interview practice Financial support for travel, work clothes and childcare Career development support 	<p>Referral eligibility:</p> <ul style="list-style-type: none"> Must be aged 18 – 24 years old Not in Education, Employment or Training (NEET) Can be economically inactive (excluding students) Can be unemployed claiming JSA/UC (prior to WP) For JSA/UC claimants claiming for less than 9 months, Only qualifications at level 2 or below <p>Qualifying Ethnicity:</p> <ul style="list-style-type: none"> Black or Black British Pakistani & Bangladeshi Arab Gypsy or Irish Traveller Mixed Ethnicity <p>Exclusion Criteria:</p> <ul style="list-style-type: none"> Work programme participants Students 	<p>Referrals can be made via telephone:</p> <ul style="list-style-type: none"> BAME Programme: 0207 619 6091 Mental Health: 0207 619 6092
<p>Refugees into Sustainable Employment</p> <p><i>Redbridge CVS / Renaisi</i></p>	<ul style="list-style-type: none"> (Refugees into Sustainable Employment) – a new service to support refugees in North and East London into sustainable, rewarding employment Project RISE is supported through the <u>Building Better Opportunities</u> programme, which is funded by the Big Lottery Fund and European Social Fund (ESF) It will include English Language for Speakers of Other Language (ESOL) courses for service participants, as well as access to wellbeing coaches for support with common mental health conditions 	<p>Eligibility to this programme is as follows:</p> <ul style="list-style-type: none"> Refugees Individuals granted Humanitarian Protection Individuals granted Discretionary Leave to Remain Individuals who have had a Family Reunion application approved because they are a partner or child / dependent of a person granted asylum, Humanitarian Protection, or Discretionary Leave to Remain Asylum seekers possessing an Application Registration Card with “employment permitted” or “work allowed” 	<p>Call Martyne Callendar On 020 8514 9912 Or Email dipa1@redbridgecvcs.net</p> <p>Emma Smail On 07739364445 Or Email: E.Smail@renaisi.com</p>

<p>BAME Women</p> <p><i>Redbridge CVS / LifeLine</i></p>	<ul style="list-style-type: none"> • This programme will target support at communities which have particularly high levels of female economic inactivity and worklessness • Key elements of the provision might involve outreach to engage inactive women, culturally sensitive information, advice and guidance, referral to ESOL provision, support to access childcare and activities to link participants to the labour market, including voluntary work experience and open days to meet employers • Support may include measures for progress towards work 	<p>Referrals to this programme can be accepted from the following:</p> <ul style="list-style-type: none"> • Economically inactive (& long term unemployed) • Female women • From the following BAME communities - Pakistani, Bangladeshi, Arab, Black African, other Asian (excluding Indian), Gypsy and Irish Traveller 	<p>Call Martyne Callendar On 020 8514 9912 Or Email dipa1@redbridgecvs.net</p> <p>Or Contact Lifeline House 020 8597 2900</p>
<p>Working for Carers</p> <p><i>Redbridge Carers Support Services / Carers of Barking and Dagenham</i></p>	<ul style="list-style-type: none"> • Interventions will primarily target those with substantial caring responsibilities, including Income Support and Carers Allowance claimants, who are not in work. The programme will also work with a limited number of those whose caring responsibilities have declined before they become eligible for Work Programme support • Provision will include outreach, and personal adviser support will be extremely flexible to fit around customers' caring commitments • The programme should aim to help carers into work (particularly flexible and part time employment to fit around caring responsibility and Carers Allowance/Income Support eligibility criteria), but where that is not possible 	<p>Referral Eligibility:</p> <ul style="list-style-type: none"> • IS/CA claimants whose caring responsibilities have ended • Workless carers 	<p>Call 020 8514 6251 wfc@rcss.org.uk ask for Rani Raju / Harriet Owusu</p>

	<p>because of caring commitments, the programme should aim to keep carers attached to the labour market so that they find it easier to enter work when their caring commitments reduce</p> <ul style="list-style-type: none"> • This might involve a focus on training, including employability skills and volunteering 		
<p>Inspiring Families (Troubled Families)</p> <p><i>Serco / DABD /Economic Wellbeing Team</i></p>	<ul style="list-style-type: none"> • This programme will provide employment support, building on the experiences of the current DCLG and ESF Families programmes • This programme will support parents receiving support through the DCLG Troubled Families programme • The ESF programme will tie in closely with the DCLG programme. Interventions will engage employers, families, and local authorities • The programme will look to ensure that some childcare costs are covered whilst individuals participate on provision • Mentoring and skills development will be a key part of these interventions supporting families 	<p>Referral Eligibility:</p> <ul style="list-style-type: none"> • Unemployed family members on the CLG Families Programme only, who are not eligible to receive mainstream employment support (e.g. the Work Programme) 	<p>Contact DABD directly on 020 8215 9770 or email kelly.neilson@dabd.org.uk</p> <p>Or can be accessed via the individual's local Children's Centre See link below for further details</p> <p>https://www.lbbd.gov.uk/services/?nearest=true&cat-services=childrens-centre&location=IG11</p>
<p>ACE Intermediate Labour Market for adults with disabilities and health conditions</p>	<ul style="list-style-type: none"> • For the very hardest to help, it may be necessary in some cases to provide more intensive support to help customers enter and sustain work. One model that has been shown to be highly effective is the intermediate labour market (ILM) • This provides supported employment for customers, with wages paid by the project, for a short period to provide real 	<p>Customers should be:</p> <ul style="list-style-type: none"> • only people aged 25+ • have a long-term health condition or disability • not had spells of employment for more than a total of 6 months within the last two years <p>Ideally this should include those that have two (one being a health condition or disability) or more labour market disadvantages, these are:</p>	<p>To find out more, please contact: Jack Nash on 07538 432 511/ jack.nash@mencap.org.uk</p> <p>Tauseef Hussain – 07785 468 615</p>

<p>Mencap / Leonard Cheshire</p>	<p>work experience which can facilitate customers entering subsequent unsupported employment in the open labour market</p> <ul style="list-style-type: none"> The provision will provide a temporary job with additional support for those young adults furthest from the labour market, tailored to meet the needs of the individual client based on an initial assessment carried out by the provider on entry onto the programme 	<ul style="list-style-type: none"> low qualifications (Level 2 and below) or no qualifications BAME groups lone parents carers homeless ex-offenders drug/ alcohol problems 	<p>Tauseef.hussain@leonardcheshire.org</p>
<p>16 -24 NEET LLDD</p> <p>DABD</p>	<p>Support for young people up to 24 with a learning difficulty or disability including:</p> <ul style="list-style-type: none"> 121 meetings Group sessions Exclusive job, traineeship, education and apprenticeship opportunities CV Development Financial support Travel Training 	<p>Referral Eligibility:</p> <ul style="list-style-type: none"> Must be aged 16-24 Not in Education, Employment or Training (NEET) Learning difficulty or disability 	<p>Contact DABD directly on 020 8215 9770 or email chloe.thornton@dabd.org.uk</p>
<p>ABLE (Employ Me Programme)</p> <p>Mencap/ Leonard Cheshire</p>	<ul style="list-style-type: none"> Support is provided to individuals who wish to build skills and confidence, overcome barriers to progress in their career or want to explore opportunities, jobs, and training 	<ul style="list-style-type: none"> Aged 16 – 25 years old with a learning difficulty or disability Must live in Barking and Dagenham, Newham, Havering, or Redbridge 	<p>Call Angela On 07534565966 Or Email: Angela.hodges@mencap.org.uk</p> <p>Tauseef Hussain – 07785 468 615 Tauseef.hussain@leonardcheshire.org</p>
<p>Complex Needs / Severe and</p>	<ul style="list-style-type: none"> Very few people with complex needs (including homelessness, substance misuse, mental health issues and history 	<ul style="list-style-type: none"> Homeless people Those with substance misuse problems 	<p>See link for Local Support Services Guide</p>

<p>multiple disadvantage</p>	<p>of involvement with the criminal justice system) are in employment and people in this cohort face a number of barriers to entering the workplace</p> <ul style="list-style-type: none"> • These can include greater incidence of mental and physical health problems than the general population; low levels of qualifications; limited or non-existent work experience; homelessness or insecure housing; and lack of social networks or a breakdown in family relationships. People with complex needs often lead chaotic lives and have sustained experience of poverty. This programme will support people with complex needs to move closer to and into employment • It will recognise that for this particular group, the road to achieving employment is likely to be long with multiple milestones 	<ul style="list-style-type: none"> • People with a history of involvement in the criminal justice system who cannot access provision from the National Offender Management Service (NOMS) ESF Co-Financing Organisation (CFO) provision or ESF Troubled Families provision. • Those who have recently experienced domestic or sexual violence. • Those with a history of involvement in street sex work. 	
<p>Love London Working</p> <p><i>London and Quadrant</i></p>	<ul style="list-style-type: none"> • “Love London Working” will recruit 21,000 participants comprising 8,400 unemployed and 12,600 inactive London residents aged 16+, especially those who are disadvantaged or who need to improve their skills, over a three-year period • 16 social housing providers, led by Affinity Sutton, will offer innovative targeted employability programmes, skills training (including basic skills and ESOL), and employment support to enable 9,450 to enter into jobs (including self-employment) or engage in job searching. 3,150 will improve their basic skills. 2,100 	<ul style="list-style-type: none"> • 21,000 participants comprising 8,400 unemployed and 12,600 inactive London residents aged 16+, especially those who are disadvantaged or who need to improve their skills 	<p>James Briggs JBriggs@lqgroup.org.uk jobready@lqgroup.org.uk</p> <p>https://www.lqgroup.org.uk/about/investing-in-neighbourhoods/love-london-working/</p>

	will receive childcare support, and 3,780 will progress to sustained employment (including Apprenticeships), education or training for 26 out of 32 weeks		
16 -24 NEET Outreach	<p>Support for young people up to 24 including:</p> <ul style="list-style-type: none"> • 121 meetings • Group sessions • Exclusive job, traineeship, education and apprenticeship opportunities • CV Development • Financial support 	<ul style="list-style-type: none"> • Targeting NEET, unemployed and economically inactive participants • Must be aged 16-24 • Not in Education, Employment or Training (NEET) • Not claiming JSA 	<p>Contact DABD directly on 020 8215 9770 or email chloe.thornton@dabd.org.uk</p>
National Careers Service	<ul style="list-style-type: none"> • Provides information, advice, and guidance to help individuals make decisions on what they would like to do regarding training, employment and learning • Can create CV's, complete skills health checks, find courses and develop action plans 	<ul style="list-style-type: none"> • Anyone with recourse to public funding is eligible for this service (those without can still access the online / telephone service for more information) 	<p>Call 0800 100 900 to book a face to face appointment or visit the website to gain more details and web chat https://nationalcareersservice.direct.gov.uk/contact-us/home</p>

Skills and Training Opportunities

Organisation	Summary	Eligibility Criteria	Contact Details
Modern Skills for Construction	<ul style="list-style-type: none"> London is currently undergoing a significant period of intensive construction activity, with activity forecast to rise by 2% a year. Evidence suggests the construction industry faces a significant skills shortage in the medium to long term. Programmes will provide pre-employment support, ensuring participants have good employability skills and addressing any basic skills needs, as well as marketing activity. This would be followed by vocational training and work-experience that is responsive to employer needs and could be a combination of accredited and non-accredited training. Services include supporting participants into work, with on-going in-work support, including looking at options for skills and career progression and undertaking accredited training to support this. 	<p>Unemployed and economically inactive people of working age including:</p> <ul style="list-style-type: none"> People who have been unemployed for over 6 months who are aged 25+ (including Work Programme returners) Young people aged 18-24 Economically inactive people, excluding students Women People age 50+ BAME groups, particularly young black men Ex-offenders Ex-military Care leavers People with disabilities including mental health issues 	<p>Ixion Holdings (Contracts) Limited Fehmina Elahi 07940484024 Fehmina.Elahi@Ixionholdings.com</p>
In Work Progression Programme	<ul style="list-style-type: none"> The programme would be looking for the following key elements: engagement and initial assessment – developing an individual progression plan for employees or an organisational needs assessment for businesses; face-to-face coaching and mentoring (the limited evidence available 	<ul style="list-style-type: none"> Adults who are low paid (defined as: being on hourly pay excluding overtime below the 20th percentile point in the pay distribution for all London employees, or as earning less than the equivalent of 35 hours' work per week at the London Living Wage). 	<p>Jackie Hadley Head of Employability Telephone 020 8090 3020 Ext 7144 Jackie.Hadley@bdc.ac.uk</p>

<p>Barking and Dagenham College</p>	<p>suggests this is an effective approach for in-work progression) and support for progression – this should be determined by the provider and be responsive to individual/employer needs.</p> <ul style="list-style-type: none"> • It could include formal qualifications and training (based on an in-depth understanding of employer needs) or other support, such as work shadowing 		
<p>Sector Based Approaches</p>	<ul style="list-style-type: none"> • This programme will focus on the following sectors (although not exclusively): ICT/Digital, Creative industries, Health and Social Care, Retail, Tourism and Hospitality • Programmes will include pre-employment support, ensuring participants have good employability skills and addressing any basic skills needs • This would be followed by vocational training and work-experience that is responsive to employer needs, and could be a combination of accredited and non-accredited training • Services that support participants into work will also be available, with on-going in-work support, including skills and career progression and undertaking accredited training to support this 	<p>Unemployed and economically inactive people of working age including:</p> <ul style="list-style-type: none"> • People who have been unemployed for over 6 months who are aged 25+ (including Work Programme returners) • Young people aged 18-24 • Economically inactive people, excluding students • Women • People age 50+ • BAME groups, particularly young black men • Ex-offenders • Ex-military • Care leavers • People with disabilities including mental health issues 	<p>Retail Learndirect Ltd 1st Floor, Wigham House, Wakering Road, Barking IG11 8PJ Call us: 0345 241 2533 Email centre: enquiries.barking@learndirect-centres.co.uk</p> <p>Health & Social Care Learndirect Ltd 1st Floor, Wigham House, Wakering Road, Barking IG11 8PJ Call us: 0345 241 2533 Email centre: enquiries.barking@learndirect-centres.co.uk</p> <p>Creative & Cultural Bauer Academy http://baueracademy.co.uk/creative-industries/making-creativity-work/</p> <p>ICT & Digital Catch 22 Charity Limited Call: 0203 700 0381 Text/WhatsApp: 07881 913107</p>

			employability@catch-22.org.uk www.catch-22.org.uk/employability
ESOL <i>Barking and Dagenham College</i>	<ul style="list-style-type: none"> This programme will support unemployed and inactive Londoners without good English language skills to develop those skills with the aim of integrating better into society, moving closer to the labour market and ultimately entering work. 	Referral Eligibility: <ul style="list-style-type: none"> Unemployed and inactive Londoners without good English language skills 	Lyndsey Beard or Rebecca Hand On 020 3667 0196 or 07944 511 371
Targeted interventions: 18-24 year old NEETs with specific characteristics leading to disadvantage in the labour market (spec 3.2) <i>DABD / Catch 22</i>	<ul style="list-style-type: none"> The specification will provide individually-tailored support for young people aged 18-24 who are Not in Employment, Education or Training (NEET) and who are migrants (from specific disadvantaged groups), care leavers, carers, teenage and/or lone parents and parents to be, or work programme leavers in order to help them achieve sustained education, training or employment outcomes The aim is to reduce the number of young Londoners who are Not in Employment, Education or Training (NEET) for extended periods and are therefore more likely to suffer from reduced opportunities, low incomes and unemployment throughout their lives The project will achieve this aim by providing support to young people aged 18-24 who are migrants (from specific disadvantaged groups), care leavers, carers, teenage and/or lone parents and parents to be, or work programme leavers, and who are also NEET to help them into sustained education, training or employment 	Young Londoners aged 18-24 who are NEET and who are also migrants (see further definition below), care leavers, teenage parents/parents to be, lone parents, young carers, and work programme leavers. Migrants - This project will only support migrants who <ul style="list-style-type: none"> Are economically inactive (i.e. NEET but not claiming benefits or claiming inactive benefits); or Are JSA claimants who have not yet received support through the Work Programme and have qualifications at Level 2 or below, or Are Work Programme leavers Additional provision now for <ul style="list-style-type: none"> Mental Health difficulties Drug or alcohol abuse issues Homelessness including temporary accommodation and sofa surfers 	Contact DABD directly on 020 8215 9770 or email chloe.thornton@dabd.org.uk Call: 0203 700 0381 Text/WhatsApp: 07881 913107 employability@catch-22.org.uk www.catch-22.org.uk/employability

Local Colleges

College	Contact Details
Barking and Dagenham College	<p>Rush Green Campus – Dagenham Road, Romford Essex RM7 0XU 020 3667 0294</p> <p>The Technical Skills Academy – 1 Short Blue Place, Barking IG11 8FJ 020 8090 3020 EXT 7503 / 7501</p> <p>Motor Vehicle and Motorsport Centre at London Road – 175 London Road, Romford Essex RM7 9DB http://www.barkingdagenhamcollege.ac.uk/</p>
Adult College of Barking and Dagenham	<p>Barking Campus – 127 Ripple Road, Barking IG11 7PB 020 8270 4722</p> <p>Dagenham Campus – 241 -247 Parsloes Avenue, Dagenham RM9 5DF 020 8270 4722</p> <p>adultcollegeenquiries@lbbd.gov.uk http://newsiteadultcollege.lbbd.gov.uk/</p>
Havering College	<p>Ardleigh Green Campus - Ardleigh Green Road, Hornchurch RM11 2LL 01708 455011</p> <p>Quarles Campus – Tring Gardens, Harold Hill, RM3 9ES 01708 455011</p> <p>Rainham Campus Construction Centre – New Road, Rainham RM13 8GP 01708 462721</p> <p>Information@havering-college.ac.uk http://www.havering-college.ac.uk/</p>